

Governor's Capital Budget Hearings

NH Department of Health & Human Services

June 20, 2022 1:45-2:15 pm

Deputy Commissioner Lori Weaver

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Summary

3 Capital project requests submitted in priority order

Requests are to implement new IT systems to support mission critical objectives

- Total Funds: \$37,616,227
 - General Funds: \$23,397,656
 - Federal Funds: \$14,218,571



Statewide Child Welfare System Replacement #1

\$11,270,800 (\$5,635,400 General Funds and \$5,635,400 Federal Funds)

Background

- 23 year old system written in Power Builder
- Federally mandated rule to create a Comprehensive Child Welfare Information System (CCWIS)
- 6 year project requiring funding for Intake, Assessment, Case management, Claims and reporting.

Goals

- Complete the development and implementation of the new Child Welfare system to support DCYF field practice (partially funded in FY 20/21 and 22/23 Capital Budget)
- Modernize the Bridges system over a 3-biennium period to conform with the CCWIS requirements (Currently in biennium 2 - year 3)
- Includes compliance and a modernized system to help with training complexities, reporting, and reduce the time to complete paperwork to increase time to support the children.



New Hampshire Health Facilities eHR #2

\$19,550,000 (\$13,685,000 General Funds and \$5,865,000 Federal Funds)

Background

- With the acquisition of Hampstead Hospital, the plans for the Forensic Hospital, the New Hampshire Hospital and the legacy system that supports Behavioral Health and its contracted agencies the State has an opportunity to reduce duplicative effort and costs and improve patient care by implementing a single Electronic Health Record (eHR) system.

Goals

- Ensure providers can more effectively diagnose, treat and interact with patients while improving privacy, security, accuracy and overall care
- Deploy system to accommodate 2,000 users, 300 external agencies and up to 4 health care facilities.



Elderly Adult Services System Modernization #3

\$6,795,427 (\$4,077,256 General Funds and \$2,718,171 Federal Funds)

Background

- The system manages Adult Protective Services (APS) social worker caseloads, BEAS State Registry, service authorization and provider payments related to the Social Services Block Grant and the Older American's Act services.
- The BEAS business model has evolved over the last 20 years to include a higher percentage of field work by social workers and contract agencies.

Goals

- Implement a system to support case workers in the field by allowing secure application access
- Automate tasks to allow for increased calls (23%) and investigations (8%) to be handled without additional staffing.
- Leverage Salesforce platform for reduced time to deliver services.



Top 3 Priority Capital Requests for Health and Human Services

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